

Outney Meadow Caravan Park

Rules and Guidelines for your stay during Coronavirus (COVID 19)

Please read thoroughly before arrival

1. On your day of arrival please check in at the office, after 10.30am. We ask for your patience while we check you in & direct you to your pitch, we will be assisting one customer at a time.
2. We will need the full names of everybody in your party staying on the site. Please email this in advance of your arrival.
3. Whilst on site we ask that you practice 2m social distancing rule and any directional flow signage this is to protect yourself and others. Please be aware of this at water taps allowing one person to use at a time.

4. HAND WASHING & SANITISING STATIONS

Wash your hands more than usual using soap and hot water or sanitiser. There are points clearly signed and placed around the park.

Please make use of these stations but do not remove the sanitiser as we have placed them to protect everybody.

5. REFUSE & ELSON

Chemical disposal is sign-posted, and the area will be for the use of one person at a time, please be patient. Any spillages must be reported to park staff. All other refuse must be bagged and tied up securely and then disposed of carefully in the bins provided.

The virus COVID-19 can be contracted from surfaces, so it is important to wash your hands more than usual. Clean and disinfect surfaces.

6. TOILETS

Our toilet facilities are back open. However, please continue to follow social distancing measures. Please make sure there is only one household in the facilities at one time.

We will provide cleaning and disinfecting materials, please make sure to clean the area before and after use.

Cleaning and disinfecting will reduce the risk of passing the virus onto other people.

6. LAUNDRY & DISH WASHING: This will be open as usual, for use of one family at a time. In this regard, please observe the 2m distance rule.
7. FOOD DELIVERY: All online food and deliveries including takeaways must be collected from the collection station outside the reception which is clearly signed. Please DO NOT ask your delivery driver to deliver it to your pitch.
8. ENJOYING YOUR SURROUNDINGS: Walk freely on the park observing the 2m distance rule from fellow caravan owners and park staff. Enjoy the area of your pitch, you can walk and enjoy the riverbank observing the 2m rule. You can enjoy the river. Enjoy the company of your own pitch & family, but please do not invite or entertain outside visitors or visitors from other pitches. Children must be supervised on the park at all times so they do not break the 2m rule.
9. REDUCE THE SPREAD OF GERMS

We ask for your help in disposal of refuse safely, regular hand washing & social distancing in order to make the park a safe place for you to enjoy.

10. COVID 19 GUIDANCE FOR THE PUBLIC

In line with government guidelines if you feel unwell or develop symptoms of the virus which include a new continuous cough, high temperature or loss of normal sense of smell or taste you must tell us and then you will be asked to return to your home and self isolate.

You must isolate for 7 days. You DO NOT need to call 111 to go into self

isolation. You can call your doctor or emergency assistance if your symptoms worsen.

This is the link to the government guidelines on Covid-19.

<https://www.gov.uk/guidance/covid-19-coronavirus-restrictions-what-you-can-and-cannot-do>

On your departure, please let us know if you have been unwell.

We thank you for your custom & wish you a safe and pleasant stay with us.

The Outney Meadow Caravan Park Team

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